# COMMERCIAL DEBT RECOVERY: STEP-BY-STEP

#### The Darcey Quigley & Co way

## INITIAL DISCUSSION

We find out about your business and your late paying customer. Discuss our business process and how we can help improve your cash flow by reducing your company debtor days.

## SUPPLY DOCUMENTATION

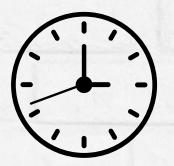
Send us your overdue invoices and debtor contact details. The more information you send us - the better.

### FORENSIC INVESTIGATION

We conduct our own investigations into the customer by carrying out routine credit checks, company name checks, risk, assets etc. - In many cases we deal with the same debtor numerous times.

### AGREE FEES & APPROACH

Our fees start from 3% and are dependent on the age of the oldest invoice. Debtor location, trading status and invoice value determines the approach we take.



NVOICE

### **ACTION WITHIN 1 HOUR**

The relevant legal notice is issued by email and text to your debtor and telephone recovery begins.

# **48 HOUR TURNAROUND**

Communication is key to our recovery process - expect a full case report or payment within 48 hours of instruction.



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#### PAYMENT

On average we recover within 16 days of instruction, in some cases it only takes 1 phone call - The Power of Outsourcing is the reason why we are so successful.

#### IT REALLY IS THAT SIMPLE!

CONTACT US TODAY - 01698 821 468 OR EMAIL INFO@DARCEYQUIGLEY.CO.UK